

Information Security Statement

Clinical Assurance Solutions Ltd

Clinical Assurance Solutions Ltd provides independent Clinical Safety Officer (CSO), digital health assurance, compliance and consultancy services to organisations developing, implementing and operating digital health technologies.

We recognise the importance of protecting confidential, personal and commercially sensitive information and are committed to maintaining appropriate information security controls across our business.

Our Commitment

We aim to ensure that information entrusted to us is:

- Protected against unauthorised access, use or disclosure
- Maintained accurately and handled appropriately
- Available when required to deliver our services
- Managed in accordance with legal, contractual and professional obligations

Information Security Measures

We implement a range of technical and organisational measures designed to protect information, including:

- Strong password management
- Multi-factor authentication where available
- Device and storage encryption
- Secure cloud-based services
- Access controls based on business need
- Regular software and security updates
- Anti-malware protection
- Secure backup arrangements
- Confidentiality obligations

Working with Digital Health Systems

As part of assurance and clinical safety activities, we may occasionally be granted access to client systems, documentation and evidence.

Access is restricted to what is necessary for the agreed engagement and is managed in accordance with the principle of minimum necessary access.

Clinical Assurance Solutions Ltd does not routinely collect or retain patient information. Where personal information is encountered during assurance activities, it is handled confidentially and in accordance with applicable data protection requirements.

Continuous Improvement

We regularly review our information handling practices and security arrangements to ensure they remain appropriate to the nature and scale of our business and the services we provide.

Contact

If you have any questions regarding our information security practices, please contact:

Clinical Assurance Solutions Ltd

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